## Institute for Security Technology Studies dartmouth college

Office of the Director

February 19, 2004

SUBJECT: Letter of Recommendation for Lyndon Scott

Dear Colleague,

The purpose of this letter is to provide an employment and character reference for Lyndon Scott, who has been responsible for several key administrative functions at the Institute for Security Technology Studies: a \$51 Million congressionally appropriated research facility at Dartmouth College. Lyndon had a multi-dimensional set of responsibilities that supported both the Director of the Institute (ISTS) and over 100 Dartmouth employees involved with nationally sensitive homeland security research and development. Lyndon developed several management models to control logistics, operations, and security for the Director's staff. In this regard, he designed and implemented web-based applications that supported simulations and exercises involving over 50 organizations from industry and the federal government. He created and managed many spread sheet tools. He demonstrated excellent proficiency in a suite of software tools with a special aptitude for HTML, Access and File Maker Pro. He developed a clear and comprehensive instruction manual for the operations of a multi-media conference room having video teleconferencing, audio conferencing and recording, and digital computer and video projection. He served as the single point of contact for greeting and "in processing" newly appointed individuals and he ensured that newly assigned personnel were properly educated on unique policies and procedures. He exceeded all performance standards.

Lyndon has a strong character. He is honest, straightforward, self-motivating and smart. He is goal oriented and seeks responsibility. He has tremendous potential and can adapt to various settings and demands. His strongest attribute is his rock solid integrity; he can be trusted with high value equipment, proprietary information, and completing every task correctly the first time. I strongly recommend Lyndon.

Henry C. Cobb Jr.

Colonel US Army (Retired)

Associate Director for Operations

Institute for Security Technology Studies

Dartmouth College

## Institute for Security Technology Studies dartmouth college

Office of the Director

February 18, 2004

SUBJECT: Letter of Recommendation for Lyndon Scott

Dear Colleague,

I have had the pleasure of supervising Lyndon Scott during the time he has been employed here at Dartmouth. I interviewed Lyndon a year ago for a receptionist position at our institute, and was immediately impressed with his demeanor, skills and intelligence. That first impression served us well in hiring him, and it was quickly apparent that he could support ISTS in many ways that were not part of his job description. His position evolved into one of an operational support specialist, providing support in areas as wide-ranging as security, finance, information management, logistics and personnel. If Lyndon had not chosen to leave the institute to pursue other education and career goals, I would have recommended him for a position upgrade this year.

Beyond the administrative tasks for which Lyndon was hired, he took on such projects as completing a comprehensive inventory of valuable assets and publishing the results with photographic and descriptive details, developing coherent databases for personnel administration, and assisting in the development of a new interface for an integrated audio-visual system including video teleconferencing capabilities. He has extensive technical knowledge and expertise, which have been invaluable to us. His HTML skills were instrumental in the development of an operations intranet site for the institute, as well as scenario-based CNN webpage mockups used in a distributed national Cybersecurity exercise. This event was the first-ever assessment of communication and cooperation by corporate stakeholders and government officials at the local, state and national levels in the event of a cyber attack on U.S. infrastructure.

I highly recommend Lyndon. He is a level-headed, reliable and organized individual. He is always willing to lend a hand to any project, whether it involves technical details or heavy physical lifting. He has developed wonderful rapport with all of his co-workers, and can be trusted with confidential information. Dartmouth's loss will be your gain.

Please don't hesitate to contact me at 603-646-0759 with any questions.

Sincerely,

Colleen A. Hurd

Assistant to the Associate Director for Operations

## Institute for Security Technology Studies dartmouth college

Office of the Director

February 3, 2004

To whom it may concern,

It is my pleasure to recommend Lyndon Scott to you as a conscientious, organized, and uniquely talented employee. In his relatively short tenure here at The Institute for Security Technology Studies, he has cheerfully undertaken a variety of critical and demanding tasks that, in every instance, furthered the work of our Institute. He continually garnered praise from coworkers and myself for going beyond what was asked of him.

Mr. Scott's involvement in the national cybersecurity exercise *Livewire* entrusted to us by the White House and the US Department of Homeland Security is the most prominent example of his talent and hard work. In a seriously limited timeframe and with virtually no supervision, Lyndon played a crucial role in preparing over 200 cyber attack-related stories to appear throughout the exercise via a simulated news website. The realism and accuracy of his work profoundly affected the nature of the event and was one of the most highly-praised aspects of that endeavor.

In other areas ranging from administrative assistance to audiovisual and computing support, Lyndon has shown equal intelligence, grace under pressure, and a willingness to cooperate with others that is extremely rare in any workplace.

If you require any further information, please contact me at either (603) 646-0720 or ssnyder@ists.dartmouth.edu.

Sincerely yours,

Stephen Snyder

Assistant Director, Information Management

NYRA

September 3, 2001

To Whom This May Concern:

Lyndon Scott has been employed by The New York Racing Association for two years. During this time Lyndon has been an exemplary employee. He was responsible for the entire merchandising operation at Saratoga Race Course for two months a year. He gets along well with his fellow co-workers and was an excellent supervisor. He worked extensively on our point of sale system and various other computer programs.

As far as Lyndons character is concerned I find him to be a fine and upstanding young man with a bright future in front of him. I would not hesitate to recommend him for any position of responsibility.

If you have any further questions regarding Lyndon, please feel free to contact me at 718-641-4700. You may reach me by e-mail at custserv99@aol.com.

Sincerely,

Lorette M. Zoitos

Director of Merchandising & Licensing