Institute for Security Technology Studies dartmouth college

Office of the Director

February 18, 2004

SUBJECT: Letter of Recommendation for Lyndon Scott

Dear Colleague,

I have had the pleasure of supervising Lyndon Scott during the time he has been employed here at Dartmouth. I interviewed Lyndon a year ago for a receptionist position at our institute, and was immediately impressed with his demeanor, skills and intelligence. That first impression served us well in hiring him, and it was quickly apparent that he could support ISTS in many ways that were not part of his job description. His position evolved into one of an operational support specialist, providing support in areas as wide-ranging as security, finance, information management, logistics and personnel. If Lyndon had not chosen to leave the institute to pursue other education and career goals, I would have recommended him for a position upgrade this year.

Beyond the administrative tasks for which Lyndon was hired, he took on such projects as completing a comprehensive inventory of valuable assets and publishing the results with photographic and descriptive details, developing coherent databases for personnel administration, and assisting in the development of a new interface for an integrated audio-visual system including video teleconferencing capabilities. He has extensive technical knowledge and expertise, which have been invaluable to us. His HTML skills were instrumental in the development of an operations intranet site for the institute, as well as scenario-based CNN webpage mockups used in a distributed national Cybersecurity exercise. This event was the first-ever assessment of communication and cooperation by corporate stakeholders and government officials at the local, state and national levels in the event of a cyber attack on U.S. infrastructure.

I highly recommend Lyndon. He is a level-headed, reliable and organized individual. He is always willing to lend a hand to any project, whether it involves technical details or heavy physical lifting. He has developed wonderful rapport with all of his co-workers, and can be trusted with confidential information. Dartmouth's loss will be your gain.

Please don't hesitate to contact me at 603-646-0759 with any questions.

Sincerely,

Colleen A. Hurd

Assistant to the Associate Director for Operations